

# QUALITY AND ENVIRONMENT POLICY

*To promote the continuous improvement of the Organization's performance in achieving its strategic and operational objectives, permanently seeking to raise the level of satisfaction of all interested parties, and assuming the Integrated Management System as an essential instrument for the fulfillment of the proposed objectives. .*

*The Organization's Policy reflects the strategic and operational guidelines for the activities carried out in the company's structure and satisfaction of the needs and expectations of customers, employees and society, and was prepared in a way to be easily transmitted and understood by all the collaborators.*

*X8 Solutions Group considers the Quality, Environment and Sustainable Forest Management aspects of its activities as strategic factors in the development of its strategic plan, ensuring good compliance with the requirements of the NP EN ISO 9001, NP EN ISO 14001 standards, namely by means of:*

- Services with high value for customers and relevant stakeholders;*
- Communication with the customer to satisfy them and exceed their expectations;*
- Selection of competitive suppliers, ensuring the established requirements of quality, environment and sustainability;*
  
- Respect for applicable laws and regulations;*
- Safe and innovative practices;*
- Skills and means suitable for the good performance of its processes;*
- Human resources as your most valuable resource;*
- Evaluating processes and respective activities and promoting effective continuous improvement;*
- Adoption of a prevention system applicable to all the company's stakeholders, as well as to the protection of third parties likely to be covered by risks inherent to the activities carried out;*
  
- An action that takes into account the protection of the Environment;*
- Top management commits to continuous improvement of performance in protecting the environment, including pollution prevention and other specific commitment(s) relevant to the organization's context;*
  
- Maintenance of a credible image with the licensing and inspection entities;*
- A permanent commitment and commitment to the Continuous Improvement of the SGQAGFS.*
- Broad, in-depth and appropriate view of the organization's purpose and context, including the nature, scale and environmental impacts of its activities, products and services;*
- Openness to other specific commitment(s) to environmental protection may include sustainable use of resources, mitigation and adaptation to climate change, and protection of biodiversity and ecosystems.*

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## MISSION

*We want to offer solutions and products of excellence, always taking into account the continuous improvement of the development processes, manufacture of tables and chairs and all design activities, in order to guarantee quality and also the satisfaction of our customers.*

## VISION

*Being a competitive group and one of the biggest references to work in the furniture sector and upholstered furniture at European level, through a portfolio of products and/or brand/s with quality and distinction, reinforcing in the international market, both the concept of the brand "Made In Portugal" as well as "Saber Fazer Português" and "Originality" of Portuguese creators, attributes in which X8 Solutions Group places great trust.*

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