

Quality policy

To promote the continuous improvement of the Organization's performance in achieving its strategic and operational objectives, permanently seeking to raise the level of satisfaction of all interested parties, and assuming the Integrated Management System as an essential instrument for the fulfillment of the proposed objectives. .

The Organization's Policy reflects the strategic and operational guidelines for the activities carried out at X8 Solutions group and satisfaction of the needs and expectations of customers, employees and society, and was designed to be easily transmitted and understood by all employees.

This company considers the Quality, Environment and Sustainable Forest Management aspects of its activities as strategic factors in the development of its strategic plan, ensuring that the requirements of the NP EN ISO 9001, NP EN ISO 14001, FSC and PEFC standards are met, namely through :

- Services with high value for customers and relevant stakeholders;
- Communication with the customer to satisfy and exceed their expectations;
- Selection of competitive suppliers and ensuring the requirements of quality, environment, sustainability;
- Respect for applicable laws and regulations;
- Safe and innovative practices;
- Competencies and means suitable for the good performance of its processes;
- Human resources as our most valuable asset;
- Evaluation of processes and respective activities and promote continuous improvement effectively;
- Adoption of a preventive system applicable to all of the company, as well as the protection of third parties susceptible to being covered by risks inherent to the activities carried out;
- Actions that take into account the protection of the Environment;
- To maintain a credible image with the licensing and inspection entities;
- A permanent commitment to the Continuous Improvement of the SGQAGFS.

Mission: We want to offer solutions and products of excellence, always taking into account the continuous improvement of the development processes, manufacture of wooden and upholstered furniture and all design activities, in order to guarantee the quality and also the satisfaction of our customers.

Eyesight: To be a competitive group and one of the biggest references operating in the furniture and upholstered furniture sector at European level, through a portfolio of products and/or brand/s with quality and distinction, reinforcing in the international market, both the brand concept " Made In Portugal" such as "Portuguese Know-How" and the "Originality" of Portuguese creators, attributes in which X8 Solutions Group places great trust.